

ALTERNATIVE HEALTH SERVICES GUIDE

GV Health's Emergency Department is currently experiencing high demand, resulting in lengthy wait times for patients with non-urgent matters.

We ask that community members only come to the Emergency Department for conditions that are urgent or life-threatening.

If your condition is not urgent or life-threatening, please visit a GP or refer to the list of alternative services below.



Priority Primary Care Centre

If you need urgent medical care but it's not an emergency, the Priority Primary Care Centre provide urgent care for non-life-threatening injuries and illnesses.

Open: 8am to 10pm, 7 days
49 Graham St, Shepparton, VIC. (03) 5823 3100

SHEPPARTON MEDICAL CENTRE

Benalla HEALTH

Urgent Care Centre in Benalla

Open: 24/7
45-63 Coster St, Benalla, VIC. (03) 5761 4222

Kilmore District Health

Urgent Care Centre in Kilmore

Open: 24/7
1 Anderson Rd, Kilmore, VIC. (03) 5734 2000

KYABRAM DISTRICT HEALTH SERVICE

Urgent Care Centre in Kyabram

Open: 24/7
86-96 Fenaughty St, Kyabram, VIC. (03) 5857 0200

NCN Health | Nathalia Cobram Numurkah

Urgent Care Centre in Nathalia and Numurkah

Open: 24/7
36-44 McDonell St, Nathalia, VIC. (03) 5866 9444
2 Katamatite Rd, Numurkah, VIC. (03) 5862 0555

Urgent Care Centre in Cobram

Open: Weekdays 8am to 5.30pm, weekends 9am to 1pm
24-32 Broadway St, Cobram, VIC. (03) 5871 0777

YARRAWONGA HEALTH

Urgent Care Centre in Yarrawonga

Open: 8am to 5pm weekdays
33 Piper St, Yarrawonga, VIC. (03) 5743 8111

headspace Shepparton

Support service for young people (12-25 years old).

Open: Monday, Wednesday, Friday: 9am - 5pm;
 Tuesday & Thursday: 9am - 7pm,
129 High St, Shepparton, VIC 3630
(03) 5823 8800 | 24/7 hotline: 1800 650 890

Goulburn Valley Area Mental Health Services Centralised Triage

Mental health support service staffed by a team of experienced local mental health professionals.

Open: 24/7
1300 369 005

PRIMARY CARE CONNECT

Diabetes education, farmer's health, refugee health, cancer support and more.

Open: Monday - Friday, 9am - 5pm
399 Wyndham St, Shepparton, VIC. (03) 5823 3200

13SICK

After hours, bulk billed, in-home doctor visit / telehealth session.

Open: Weekdays from 6pm
 Saturdays from 12 noon
 All day Sundays
137 425 | 13sick.com.au

VVED VICTORIAN VIRTUAL EMERGENCY DEPARTMENT Northern Health

Connect virtually to emergency doctors and nurses who will provide medical advice.

Open: 24/7
www.vved.org.au/patients/

NURSE-ON-CALL

Free health care advice from a registered nurse.

Open: 24/7
1300 606 024

Maternal and Child Health at Greater Shepparton City Council

A free service and available to all families with children aged 0 to 6.

Open: Monday - Friday, 8.30am to 4pm
(03) 5832 9312

Maternal and Child Health Line after-hours service

This is a 24-hour telephone service staffed by qualified maternal and child health nurses. The telephone line provides over-the-phone information, advice and referral to all families with young children.

Open: 24/7
132 229

healthengine

Speak with an Australian Qualified GP from anywhere via phone or video.

Open: 24/7
healthengine.com.au

My Emergency Doctor

Telemedicine service providing phone or video consultations with Australian-qualified senior emergency specialist doctors.

Open: 24/7
myemergencydr.com

NATIONAL TELEMEDICINE DOCTORS

Consult an Australian Medical Board-certified GP by phone or video. Prescriptions, medical certificates, referrals, general consults, blood tests, x-rays and more.

Open 7 days: Weekdays 9am to 9pm, weekends 9am to 1pm
nationaltelemedicinedoctors.com | (02) 8834 7760

primemedic

Doctor consultations, prescriptions, medical certificates, and specialist, radiology and pathology referrals.

Open: 24/7
primemedic.com.au

Instant Scripts

Online prescriptions, telehealth doctor consultations, online medical certificates and pathology requests.

Open: Everyday 6am to midnight
instantscripts.com.au